

## Paying Your Wisper Bill at Walmart (Same-Day Processing)

Follow these steps to complete a same-day payment using Walmart Bill Pay for Wisper ISP Utilities:

## Step-by-Step Instructions:

- Go to the Walmart Customer Service Desk
   Ask to make a Walmart Bill Pay payment with same-day processing.
- Bring Your Driver's License (First Time Only) Required to set up your info the first time. Future visits won't need it if you're already in the system.
- 3. **Tell the Associate What You're Paying** Example: "Wisper Internet, \$5.00, paying in cash."
- 4. Clarify the Bill Name: Wisper, Not Whisper If they can't find it, make sure they're spelling **Wisper** correctly.
- 5. Choose the Correct Biller: Wisper ISP Utilities You may see two options:
  - Wisper Internet X (No same-day processing)
  - Wisper Internet / ISP Utilities ✓ (Use this one)
- 6. Confirm Same-Day Processing Ask them to select Wisper Internet / ISP Utilities for immediate processing.
- 7. Give Your Customer Portal ID and PIN Required to find your Wisper account and process payment.
- 8. **Make Your Payment** Pay your chosen amount and get a receipt with a confirmation number.

## i Additional Info:

- Know Your Bill Amount: Walmart cannot look it up. Bring your bill or know the amount you want to pay.
- Processing Fee:
   A \$2 fee is added to each Walmart Bill Pay transaction.